

Bob Rogers  
Mayor



# City of Murray



Dear Valued City of Murray Water Customer,

**Letters were mailed to all affected customers last week, in an attempt to advertise this outage as much as possible, the City of Murray is also posting this to all city social media, and local news outlets that are available to us.**

As you are aware, the State of Kentucky has been relocating utilities for the upcoming Business loop roadway that will connect Glendale road to 94 East. With the utility relocation nearing an end, we will need to temporarily shut your water supply off, in order for the final tie in to be completed. **This is your official notification that on Wednesday November the 16<sup>th</sup> at 8:am, the City of Murray water system will temporarily shut your water off. During this period, YOU WILL HAVE NO WATER, and will remain without water until the necessary connections are made. Once the connections are made, you will be under a BOIL WATER NOTICE until further notification.** Once the boil order is lifted, we will post the lift notification to all local news outlets, and all City of Murray social media. We will be in your area flushing hydrants and removing as much air from the system as possible. We understand this will be an inconvenience for you and your family, and we sincerely apologize for that. We also appreciate your patience, while these necessary improvements are made.

**When service is restored, you will be under a boil water advisory until further notified.** This includes water for drinking, making ice, washing food, brushing teeth or any other activities involving consumption of water. Water should be brought to a full rolling boil for at least 5 minutes to ensure that it is safe for consumption. Boiled water may be stored at room temperature or refrigerated in a closed container until needed.

Questions regarding this notice should be directed to:

Murray Water System  
200 Andrus Drive  
Murray KY 42071  
(270)762-0336

TELEPHONE (270) 762-0300

500 Main Street  
Murray, Kentucky 42071  
FAX (270) 762-0306

Website: [www.murrayky.gov](http://www.murrayky.gov)

TDD 7-1-1 or (800) 648-6056

