

Bob Rogers
Mayor



City of Murray



Wednesday, October 28, 2020

The City of Murray has continued to monitor the recommendations from the following: CDC, Governor's Office, Kentucky Department of Public Health, and Calloway County Emergency Management regarding the appropriate precautions regarding the COVID-19 virus.

Due to the recent drastic increase in positive cases, the City of Murray will be closing all of our facilities, with the exception of the Police Department, to members of the public. We will continue to offer services by phone, on-line at www.murrayky.gov, and utilizing our drive through. This will be effective as of 7:30 AM, Friday, October 30, 2020.

Community safety and security is a priority: Emergency service will continue to be provided.

- Murray Fire Department will be closed to the public. Processing of burn permits will be on-line only.
- Murray Water & Sewer and Murray Natural Gas facilities will be closed to the public. Business will be conducted by phone.
- Murray Police Department will respond to calls for service and the foyer will be open to the public. Visitors are asked to utilize the intercom system in the foyer to communicate the service needed.

City Hall will be staffed 7:30 AM to 4:30 PM on week days to process utility payments and transactions, tax payments and business license transactions from the drive through that is accessible from the 5th Street entrance. Non-Cash payments may be made by using the night drop that is located in the east lane of the drive through, pay on-line at www.murrayky.gov or by telephone payment. For other services such as building permits or general inquiries, call 270-762-0330 during business hours or e-mail customerservice@murrayky.gov.

City Sanitation services will continue to run on schedule. The City of Murray Transfer Station will be open and will continue to utilize COVID-19 precautions.

For your business needs and inquiries:

- Call 911 for police, fire, medical, and gas-related emergencies
- Call 270-753-1621 for non-emergency related police calls
- Call 270-762-0320 for non-emergency related fire calls, burn permits or inspections
- Call 270-762-0330 for utility billing questions or to schedule connects, disconnects, or transfers
- Call 1-866-846-3594 for property tax telephone payments
- Call 1-866-957-4195 for utility telephone payments
- Call 270-762-0336 for utility inspection appointments and utility related issues
- Call 270-762-0380 for sanitation scheduling or questions
- Customers that received a letter about a delinquency on their utility bills can make a payment through the drive through at City Hall, the night deposit box at City Hall, by going online to make a payment, or by telephone

We will monitor guidelines from all agencies as we participate in keeping our community and employees healthy and safe. Our facilities will reopen to the public when it has been deemed appropriate to do so.

TELEPHONE (270) 762-0300

500 Main Street
Murray, Kentucky 42071
FAX (270) 762-0306

TDD 7-1-1 or (800) 648-6056

Website: www.murrayky.gov

